



Harlee Elite Squads Terms and Conditions

As at 1st of March Harlee Elite have reviewed our current policies and procedures and have updated the following for all of our squad members across our sites.

Please read the following which have been applied at the commencement of the new month.

Squad Credit Details:

- All Medical and or non medical matters must be passed on in writing via email and medical certificate sited within 7 days of the applied day.
- Squad Session make ups and credits are only available for customers who do not have outstanding amounts owing.
- Absence or time away must be submitted two weeks advance and be passed on in writing via email and sited by management.
Coach communication on the pool deck will not be valid.
- In cases of illness/or injury, the fee will be credited, with supporting medical documentation.

A medical certificate must be provided within one week of your first missed squad session.

- Suspensions over three fortnights will constitute a cancellation of squad position and be suspended for the customer going forward and will need to re - enroll.

Customers can express being on a waiting list for future seasons.

Cancellations

If you decide to stop squad training and/or have moved location please ensure you communicate with your coach so they understand your reasons and can help address any concerns & communicate in writing 7 days in advance to management.



Weather Policies.

THUNDERSTORMS & LOW VISIBILITY Due to Rain Fall.

Thunderstorms, heavy rain fall and the visibility - present a significant risk to squad participants, coaches when they occur in the vicinity of training or competition and event locations.

In particular, thunderstorms that occur in and around an open area such as a swimming pool present a significant risk to life.

With the current weather predictions Storms can also develop quickly.

Harlee Elite we abide and align the current procedures across our operating sites in line with Canterbury Bankstown Council and their current Duty Managers calls on the day.

If a severe weather warning is in effect or if thunderstorms are predicted, canceling or postponing the training session, competition or event should be strongly considered In the event that thunder is heard or a thunderstorm occurs during training, competition or events the following action will be taken:

- The coach and fellow staff of CBC Council, will ask all participants to immediately leave the pool and proceed to a safe area, will wait 30 minutes after the first lightning strike or poor visibility due to heavy rainfall and await instructions from CBC council to return safely to the squad operations.

Evacuation from the area to a safe location will be coordinated through PA announcements where available or under coaching instructions.

We will continue to Review and align any new items and matters and communicate to our customers and have them available on our website harleeelite.com.

Harlee Elite Pty Ltd.

Updated: 1st March 2022.